



TRANSFORM. LEAD. CARE.

### Parent Rights & Responsibilities

- **Participate** actively in decisions about your child's medical care.
- **Expect** a reasonable response to any reasonable request for service within the capacity of PACGPA, its stated mission and the law.
- **Know** the names of the physicians, nurses and other healthcare providers who care for your child.
- **Retain** privacy and confidential treatment of all communications and records pertaining to your child's care, within the limits of the law.
- **Be told** by a physician, in words or a language you understand, about the illness, treatment and prospects for recovery.
- **Receive** as much information as you may need in order to give or refuse consent for any proposed treatment.
- **Make** decisions, in consultation with our child's doctor, about your child's healthcare. This includes the right to accept or refuse medical care for your child as allowed by law and to be told of the medical consequences of such refusal.
- **Expect** proper management of your child's care.
- **Participate** in ethical issues about your child's care.
- **Access** your child's medical records within a reasonable time frame.
- **Have** a family member or representative of your choice and your child's physician informed of your child's care.
- **Receive** care that is free from harassment or abuse from anyone.
- **Receive** care in a safe setting.
- **Be treated** considerately and respectfully without regard to race, color, national origin, sex, religion, gender identity, sexual orientation, disability, or cultural, economic or educational background.
- **Refuse** to participate in any research project affecting your child's care and treatment.
- **Be free** to lodge a complaint and receive feedback.
- **Have** help in contacting protective services when needed

2715 Osler Drive,  
Grand Prairie, Texas 75051  
T. 972-206-2940